

FIG. 2(a)



EN ICT PARTHERS - MICROSOFT INTERNET FXPI ORFR		
FILE EDIT VIEW FAVORITES TOOLS HELP [@SEND]	Æ	FIG
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<pre><export> - <fxnort1 ine=""></fxnort1></export></pre>		
<rp><re><!--</td--><td></td><td></td></re></rp>		
<sex>Male</sex>		
<pre><last_name>DUE</last_name> </pre>		
<pre><!--!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!</td--><td></td><td></td></pre>		
<pre><low self-esteem=""></low></pre>		
<hbox></hbox> <hopelessness></hopelessness>		
<worthlessness></worthlessness>		
<pre><pending_doom></pending_doom> </pre> <pre></pre> <pre></pre> <pre></pre> <pre>Auration>1/1/1900 19:14:00 AM</pre> <pre>/duration></pre>		
<pre></pre> <pre><</pre>		
- <exportline></exportline>		
<re><residence_type>Private home</residence_type></re>		
<pre></pre>		
<pre><first_name>GEPETTO</first_name></pre>		
<dob>07111969</dob>		
<low_self-esteem></low_self-esteem> Y		
<hopelessness></hopelessness>		
< WOLITIESSITESS />		
<pre></pre> <pre><</pre>		
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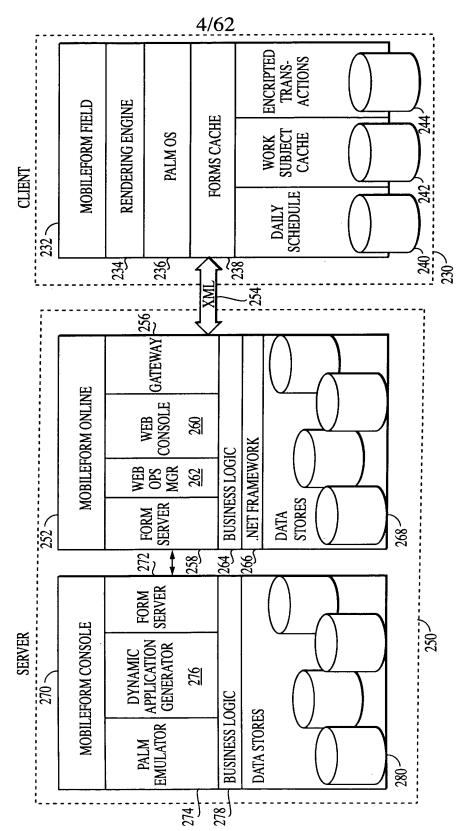
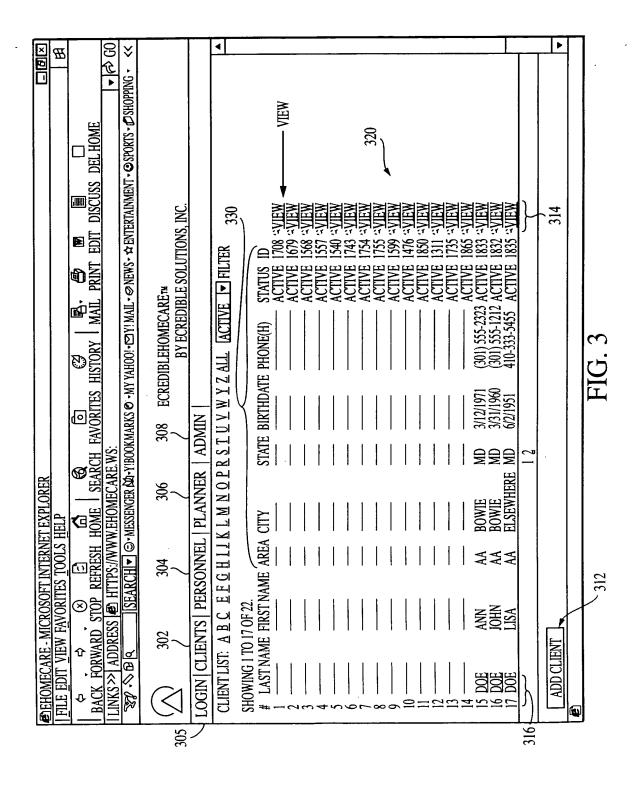
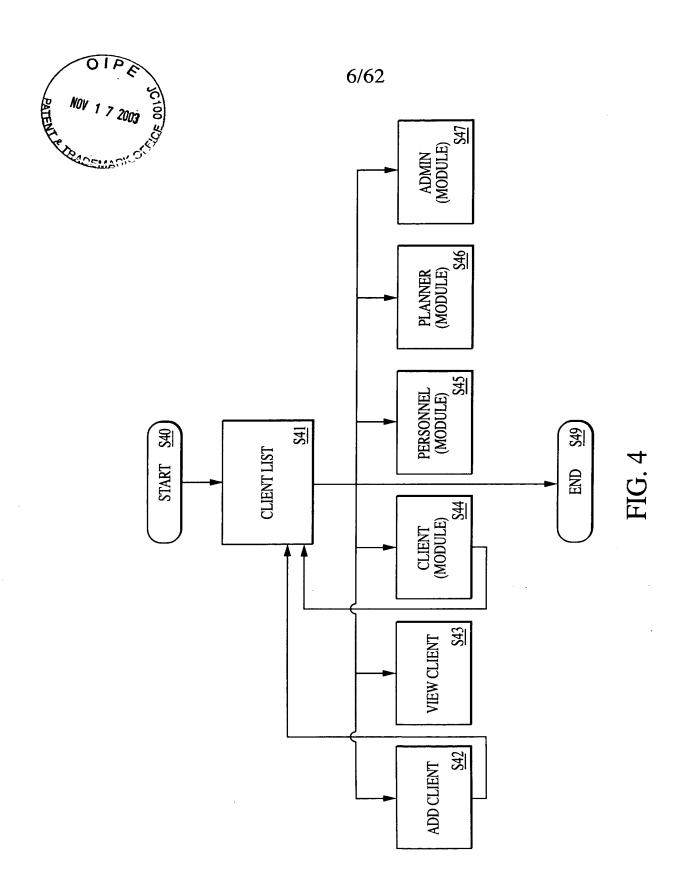


FIG. 2(c)









ESTOOLS HELP REFRESH HOME SEARCH FAVORITES HISTORY MAIL PRINT EDIT TITPS://www.EHOMECARE.WS: RCHI ©-MESSENGER & APPROPRIES HISTORY MAIL PRINT EDIT RECREDIBLEHOMECARE. BY ECREDIBLE SOLUTIONS, BY ECREDIBLE SOLUTIONS, RSONNEL PLANNER ADMIN LAST NAME: ADDRESS: CLIENT STATUS: GEOGRAPHIC AREA: AUTH DATES: START: AUTH DATES: START: AUTH DATES: START: AUTH UNITS USED:	
CLIENT ADDRESS CONTROL PLANNER ADMIN BACK FORWARD STOP REFRESH HOME CARE.WS: STATE CLIENTS PERSONNEL PLANNER ADMIN	
LINKS > ADDRESS & HTTPS://WWW.EHOMECARE.WS: STATE ADDRESS & HTTPS://WWW.EHOMECARE.WS: STATE BERSONNEL PLANNER ADMIN	6A
### STATE ### CLIENT ADD/UPDATE: ### ADD/UPDATE: #### ADD/UPDATE: ### ADD/UPDATE: ### ADD/UPDATE: #### ADD/UPDATE: #### ADD/UPDATE: #### ADD/UPDATE: #### ADD/UPDATE: #### ADD/UPDATE: #### ADD/UPDATE: ##### ADD/UPDATE: ##### ADD/UPDATE: ##### ADD/UPDATE: ##### ADD/UPDATE: ###### ADD/UPDATE: ###################################	動 HTTPS://www.ehomecare.ws:
ECREDIBLEHOMECARETA BY ECREDIBLE SOLUTIONS, BY ECREDIBLE SOLUTIONS, BY ECREDIBLE SOLUTIONS, CHEESE ADDRESS2: ADDRESS2: CLIENT STATUS: CLIENT STATUS: CREDIBLE SOLUTIONS, CHEESE ADDRESS2: CLIENT STATUS: CLIENT STATUS: CREDIBLE SOLUTIONS, CHEESE ADDRESS2: CREDIBLE SOLUTION	SEARCH ▼ ©+MESSENGER &+Y!BOOKMARKS & +MY YAHOO! +™Y! MAIL + & NEWS+ & ENTERTAINMENT + & SPORTS + & SHOPPIN
RSONNEL PLANNER ADMIN LAST NAME: DOB: ACCESS 1 CODE: CHEESE ADDRESS2: STATE: CLIENT STATUS: ACTIVE GEOGRAPHIC AREA: BMERGENCY PHONE: BMERGENCY PHONE: SOURCE/AUTH REFERRAL: AUTH UNITS USED:	ECREDIBLEHOMECARE™ BY ECREDIBLE SOLUTIONS, INC.
LAST NAME: DOB: CHEESE ADDRESS2: STATE: CLIENT STATUS: GEOGRAPHIC AREA: EMERGENCY PHONE: EMERGENCY PHONE: SOURCE/AUTH REFERRAL: AUTH DATES: START: AUTH UNITS USED:	
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	E: COPAY FEB:
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a Done	G @ INTERNET



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(OD 421 ►) \mathcal{B} @ INTERNET 909~ 99 MEDICATION & TREATMENT PLAN ASSIGN EMPLOYEES PRINT EDIT DISCUSS DELHOME ø VISITS 8 BY ECREDIBLE SOLUTIONS, INC. 29631 - MAJOR DEPRESSKON, RECURRENT, MILD <u>VISITS</u> I <u>MEDICATION & TREATMENT PLAN I ASSIGN EMPLOYEES</u> WAI **ECREDIBLEHOMECARE™** SEARCH FAVORITES HISTORY (301) 556-1212 H2210345501 11/16/2000 3/31/1960 ACTIVE 7/1/2001 1/1/2001 NONE 20715 ASSIGNED EMPLOYEES: | GINA BRADLEY, LISA CHAMBERS, FRANK REDICS COGIN | CLIENTS | PERSONNEL | PLANNER | ADMIN 308 FIRST SERVICE DATE: **EMERGENCY PHONE:** ASSESSMENT DATE: GEOGRAPHIC AREA: **AUTH UNITS USED** AUTH END DATE: LINKS >> | ADDRESS | AD HTTPS://WWW.EHOMECARE.WS: CLIENT STANUS: SPOUSE NAME: AXIS I CODE: COPAY PD: 12013 HAPPY LANE | ADDRESS2: AUTH NO.: **E**JEHOMECARE - MICROSOFT INTERNET EXPLORER 98 ZIP: FILE EDIT VIEW FAVORITES TOOLS HELP EMERGENCY CONTACT: | MARY (SISTER) **PSYCHIATRIST** (301) 555-1212 DOE, JOHN BOWIE, MD DIVORCED 8 111-23-2323 11/16/2000 873678277 1/1/2002 130 DELETE AUTH START DATE: 302 MARITAL STATUS: REFERRAL DATE: REFERRED BY: 287. CBQ HOME PHONE: AUTH UNITS: CITY, STATE: CLIENT VIEW ADDRESS1: COPAY FEE: FLAT FEE: ✓ UPDATE MAS ID: DONE DONE NAME: SSN: 602

FIG. 6



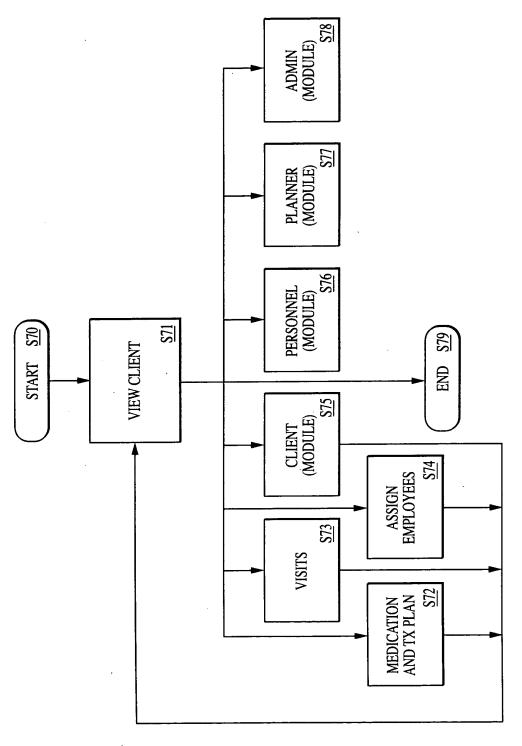


FIG. 7

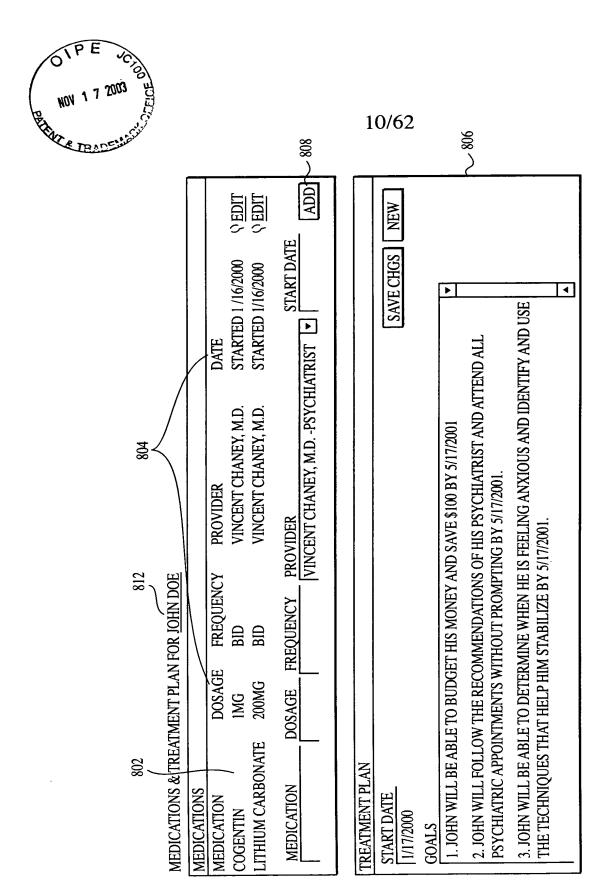


FIG. 8

APPROVE ALL CHECKED CLIENT VISITS



	S VIEW OTREE OPRINT OVIEW OTREE OPRINT
END DATE:	PLAN DATE 1/30/2001 くVIEW くTREE くPRINT NO PLAN くVIEW くTREE くPRINT
ATE:	TIME OUT 1:06:00 PM 3:05:00 PM
] START DATE:	TIME IN 12:56:00 PM 3:00:00 PM
D: ALL	DATE 1/30/2001 1/24/2001
APPROVED:	STATUS COMPLETED COMPLETED
	EMP NAME UPPULURI UPPULURI
ľ: JF 2.	CLIENT NAME JOHN DOE JOHN DOE
LIENT VISIT LIST: HOWING 1 TO 2 OF 2.	APPROVE
CLIEN	1D 6113 4240

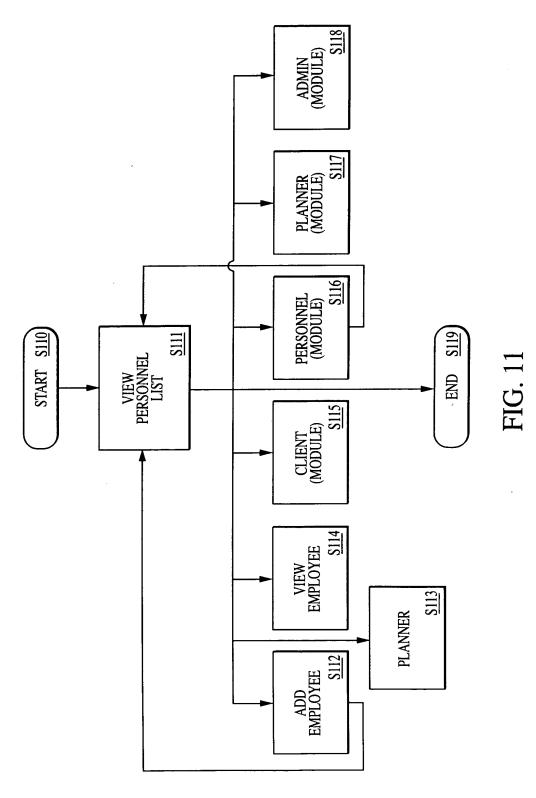
FIG. (



			ABCDEFGHIIKLMNOPRSTUWYZALL SHOWASSIGNEDONLY	1812	ASSIGN	ASSIGN	<u>ASSIGN</u>	ASSIGN	ASSIGN	ASSIGN	ASSIGN 1814	ASSIGN	*REMOVE (UNASSIGN)	ASSIGN	ASSIGN	ASSIGN	ASSIGN
			OPRSTUW	SSN		-							209-24-2278				
		111-23-2323	GHIJKLM	CITY			and deliberate and the second						BALTIMORE				
1016	WENT	DE, JOHN SSN:		FIRST NAME									STANLEY	1,4,4,4,4,4			
	EMPLOYEE ASSIGNMENT	CLIENT NAME: <u>DOE, JOHN</u> SSN: 111-23-2323	CHOOSE EMPLOYEE	LAST NAME					date print services				UPPULURI				
	EN	1010 1010		#	_	2	က	4	5	9	7	8	6	10	=	12	13

FIG. 10







BY ECREDIBLE SOLUTIONS, INC. **ECREDIBLEHOMECARETM**

> CLIENTS | PERSONNEL | PLANNER | ADMIN LOGIN |

EMPLOYEE LIST ABCDEFGHIIKLMNOPRSTUWYZALL ACTIVEL FILTER SHOWING 1 TO 1 OF 1.

BALTIMORE 410-555-1212 PHONE(H) # LAST NAME FIRST NAME CITY STANLEY I UPPULURI

PHONE(W) ID SSN 410-555-1222 48 209-24-2278

OVIEW OPLANNER

ADD EMPLOYEE



EMPLOYEE ADD/UPDATE:		
FIRST NAME:	LAST NAME:	
MIDDLE NAME:	NICK NAME:	
TITLE:	REGION:	
SSN:	DATE OF BIRTH:	
SUPERVISOR:	EXTERNAL ID:	
ADDRESS1:	ADDRESS2:	
CITY:	STATE:	
ZIP:	PAGER NUMBER:	
HOME PHONE:	MOBILE NUMBER:	
WORK PHONE:	FAX NUMBER:	
EMERGENCY CONTACT:	EMERGENCY PHONE:	
HIRE DATE:	TERM DATE:	
STATUS: INACTIVE	₹	
ADD EMPI	LOYEE CANCEL 1314	

FIG. 13



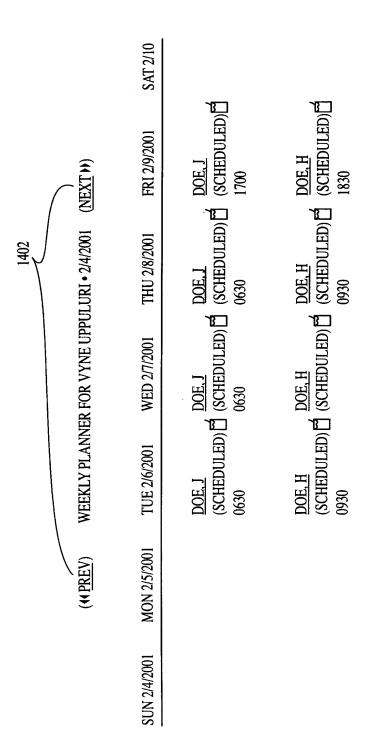
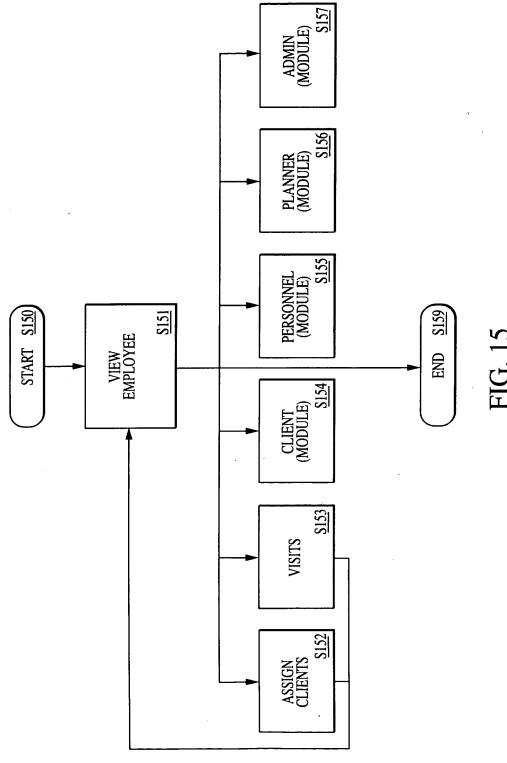


FIG. 14







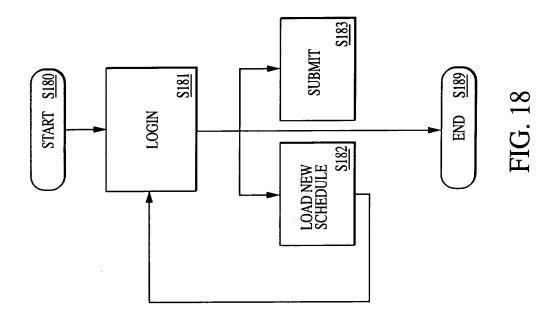
		1	1604 1606
EMPLOYEE VIEW		SIISIA	VVISITS Q ASSIGN CLIENTS
NAME:	UPPULURI, STANLEY	NICK NAME:	STAN
SSN:	209-24-2278	DOB:	10/10/1957
SUPERVISOR:	TAMMY/PHILIPPE	EXTERNAL ID:	048
TITLE:	MENTAL HEALTH AIDE	REGION:	BALTIMORE
ADDRESS1:	1336 UNDERWOOD DR.	ADDRESS2:	
CITY, STATE:	BALTIMORE, MD	ZIP:	21239
HOME PHONE:	410-555-1212	MOBILE PHONE:	410-555-1222
WORK PHONE:		FAX NUMBER:	
PAGER NUMBER:		STATUS:	LACTIVE
EMERGENCY CONTACT:	MELINDA UPPULURI	EMERGENCY PHONE: [410-555-1212	410-555-1212
HIRE DATE:	1/6/2000	TERM DATE:	
NOTES:			
ASSIGNED CLIENTS:	JOHN DOE		



1	CLICK HERE TO RETURN TO EMPLOYEE RECORD		ABCDEFGHIIKLMNOPRSTUWYZALL SHOWASSIGNEDONLY												*REMOVE (UNASSIGN)	
1706 -	CLICK HE	2278	RSTUWY	SSN	1										111-23-2323	
	D TO EMPLOYEE	AN SSN 209-24-2278	HIJKLMNOPI	CITY											BOWIE	
	ULLY ASSIGNEI 1704 ENT	UPPÚLURI, ST	ABCDEFG	FIRST NAME											NHOf	
	• CLIENT SUCESSFULLY ASSIGNED TO EMPLOYEE CLIENT ASSIGNMENT	EMPLOYEE NAME: <u>UPPULURI, STAN</u>	CHOOSE CLIENT	# LAST NAME		2	3	4	5	9	7	8	6	10	11 12 DOE	14 ———

FIG. 1







COMPANY NAM	E HERE							
WELCOME TO E	CREDIBLEHOMECARE™							
LOGIN:	<u>USERNAME</u>							
PASSWORD: <u>ENTER</u>								
☐ LOAD	NEW SCHEDULE							
SUBMI	TT RESET							

FIG. 19

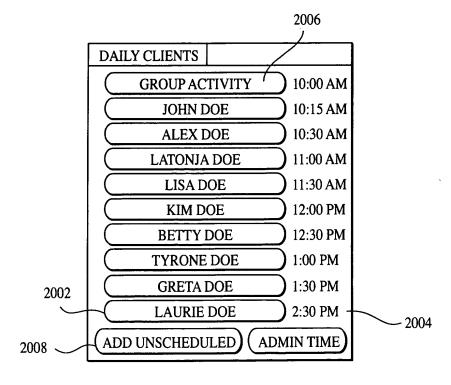
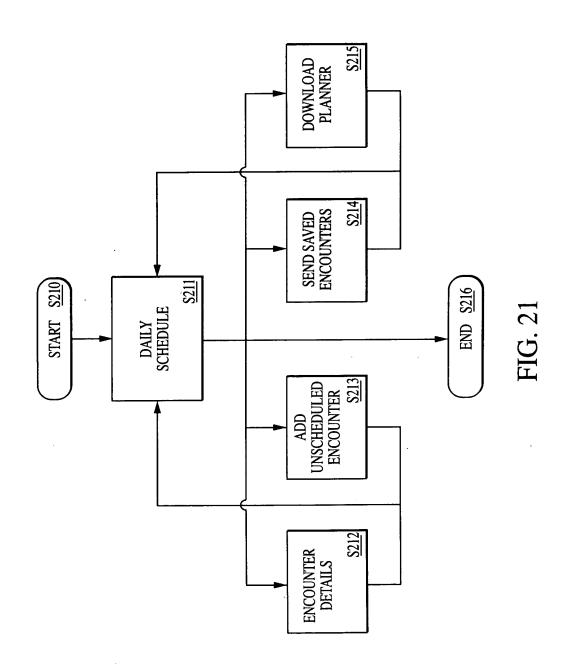


FIG. 20







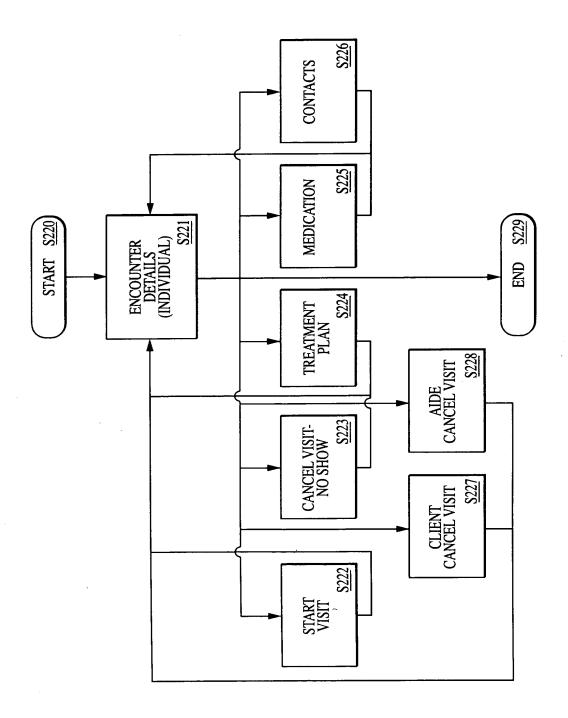
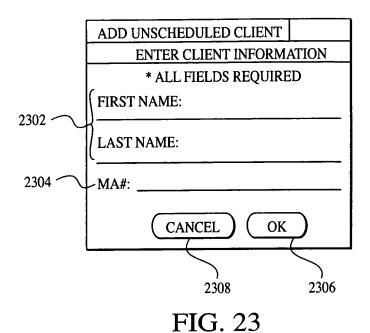


FIG. 22





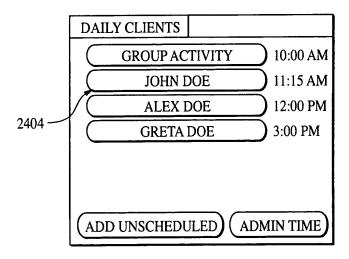
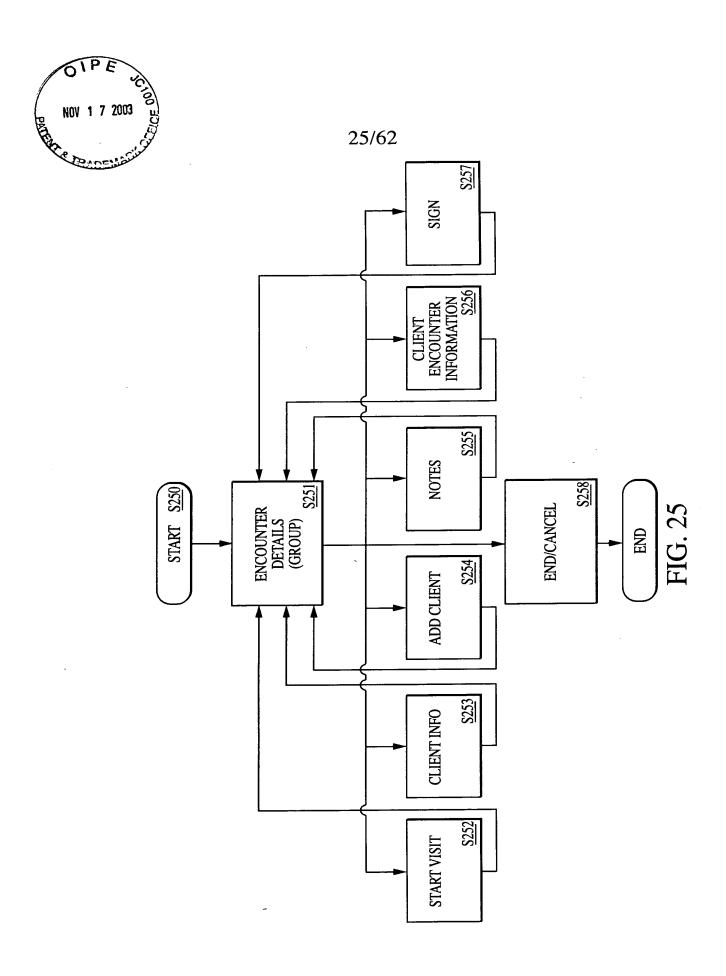


FIG. 24





BYTES RECEIVED = 288	
SENDING VISIT: JOHN DO)E
EHOMECARE	3
CLIENT VISIT FOR SUCESSFULLY UP AND SAVED.: 3:2:	PLOADED

FIG. 26

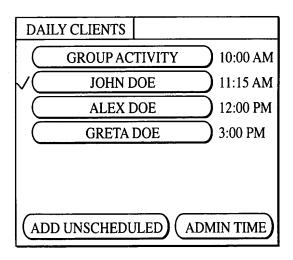
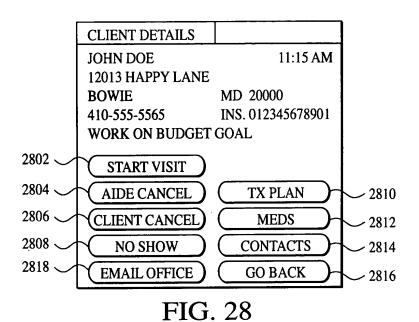


FIG. 27





CLIENT VISIT

MAIN CATEGORIES

DAILY LIVING SKILLS

COMMUNITY LIVING SKILLS

MONEY PLANNING

MEDICATION MONITORING

CRISIS INTERVENTION

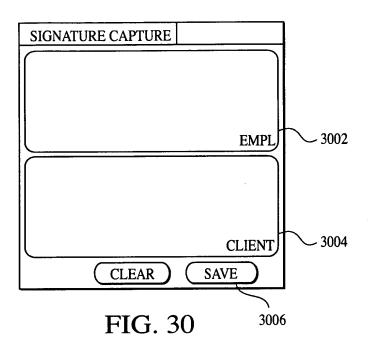
SYMPTOM & STRESS MGMT

CANCEL END INTERVIEW

2904 FIG. 29

2906





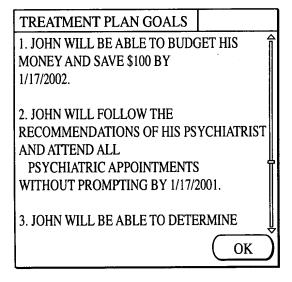


FIG. 31

MEDICATIONS

PROZAC, 10MG, TID
VINCENT, CHANEY, M.D., 7/1/2001
KLONOPIN, 5MG; 1 TAB AT BEDTIME
VINCENT, CHANEY, M.D., 7/1/2001
COGENTIN, 1 MG, BID
VINCENT, CHANEY, M.D.,
11/16/2000
/LITHIUM CARBONATE, 200MG, BID
VINCENT, CHANEY, M.D.,
11/16/2000

OK

FIG. 32

CONTACT INFORMATION

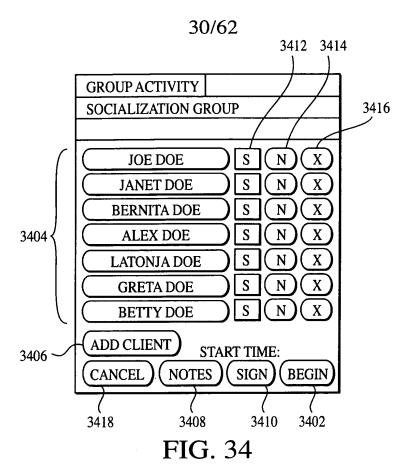
MR. AND MRS. DOE - EMERGENCY 1001 NOWHERE VINCENT, CHANEY, M.D. - PSYCHIATRIST

DOOGIE HOUSER, M.D.- GP (410) 384-3422 DR. DORMAN DOODLELINKS - THERAPIST #202-393-2200 DR. BOB - NEUROLOGIST

OK

FIG. 33





NOTES		
NOTES:		
<u>.</u>		
	CANCEL COM	PLETED
	3602	3604
	FIG. 35	



FIG. 36(a) 31/62

FIG. 36(a) _		31/				
	ADMIN	EMPLOYEE	MASTER	READONLY	SUPERVISOR	TIMELEAD
ADMINLOOKUPUPDATE						
ADMINTIMEADD						
ADMINTIMEAPPROVE						
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ADMINTIMELISTALL	- - 	 	 			
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ASSIGNEMPLOYEES			 	 		
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BILLINGCPTCODES	밁	<u> </u>	무			
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CLIENTUPDATE					<u> </u>	
CLIENTVIEW						
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CLIENTVISITAPPROVE						
CLIENTVISITDELETE						
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CLIENTVISITVIEWALL						
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REPORTVIEW	므니	<u> </u>				
RESCHEDULEASSIGN		<u> </u>	<u> </u>			
RESCHEDULECANCEL		<u> </u>		<u></u>		
RESCHEDULELIST					<u> </u>	
RPTAUTH						
RPTBALANCEDTL						
<u> </u>						



NOV 1 7 2003

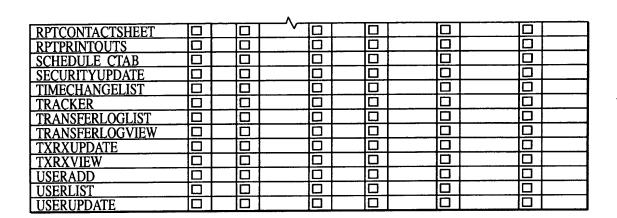


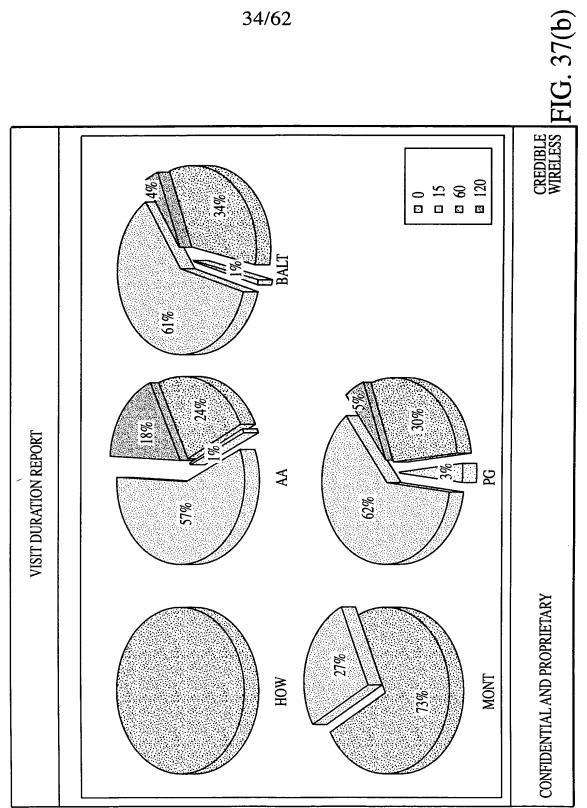
FIG. 36(b).

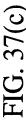


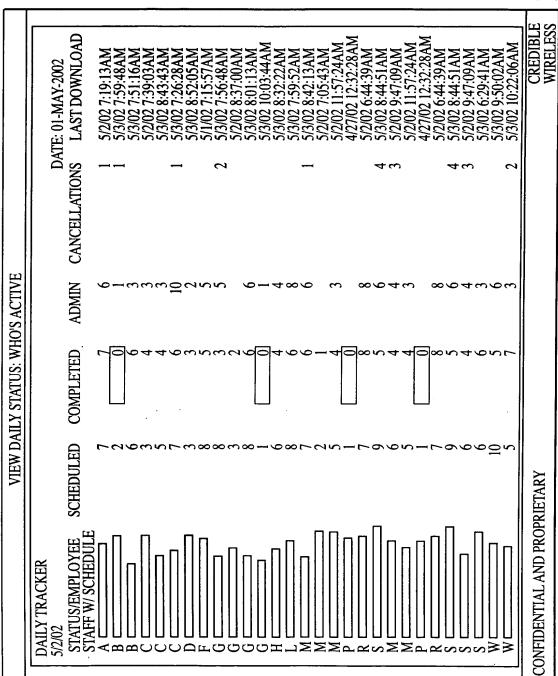
																							H
	CREDIBLE WIRELESS	FEEDBACK ECREDIBLEHOMECARE TM			PACING (U/T)		2%,100%							67%'96.5%			80%,93.1%						CREDIBLE WIRELESS
		FEEDBACK		Wc	BY UNITS	20/26 21/24	1/65	83/208	0/104	051/771 05/55	67/130	84/78	32/48 45/65	26/39	01/10 04/69	39/1	46/65 52/65	98/63 90/208	8 9				
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ZATION MA		ADMIN		TED ON 5/2/	AUTH DATE	7		12/7/2001	5/2/2002	1007/17/11	11/20/2001	1/14/2002	1/29/2002	2/5/2002	1/10/2002	2/12/2002	2/11/2002	12/28/2001	2 3 4				
AUTHORI		PERSONNEL PLANNER	FOR ALL CLIENTS	OF 176 LAST CALCULATED ON 5/2/2002 7:30:02 PM) AUTH NUMBER		H2544541S204	H244125S303	H256506S401	H1990915306 H240290S304	H162018S803	H015756S706	H211936S207	H216877S405	H244145S208	H272558S504	H178075S505	H188961S301 H074516S307		ACE (+/- 15%)	ED PÀCE OUNT	CE	RIETARY
		l —		-	Ъ	4/7/2002 4/9/2002	4/23/2002	5/2/2002	5/2/2002	2/3/2007		5/4/2002	5/5/2002	5/5/2002	5/0/2002		5/8/2002	5/8/2002 5/10/2002		\sim	G ANTICIPATED PÀCE HORIZED AMOUNT	TICIPATED PACE PERIOD	AL AND PROPRIETARY
		LOGIN CLIENTS	AUTHORIZATION	SHOWING 1 TO 20	PERIOD START	©1/7/2002 O3/18/2002	@1/23/2002	© 11/2/2001 © 11/2/2001	©5/2/2002	011/3/2001	@11/4/2001	011/4/2001	O 2/3/2002	@2/3/2002	01//2001	@2/8/2002	© 2/8/2002 © 2/8/2002	©2/8/2002 ©11/10/2001		KEY OWITHIN ANTI	OEXCEEDING AN OOVER AUTHOR	©UNDER ANTIC ©INACTIVE PER	CONFIDENTIALA

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EWERMICROSOFT INTERNET EXPLORER S. HELP P SEARCH ** FAVORITES ** MEDIA O & · · · A *		· 🔊			WORK DAYS*	2 2 2		444	9	ANALYT	
EWER - MICROSOFT INTERNET EXPLORER S. HELP P SEARCH		· 😝 O	-		VISIT COUNT	444		<i>L</i>	=		(P
	EDCRYSTAL DECISIONS ACTIVEX VIEWER - MICROSOFT INTERNET EXPLORER IFILE EDIT VIEW FAVORITES TOOLS HELP	\$\rangle\$ SEARCH \$\rangle\$ FAVORITES \$\mathbb{C}\$\$		AVERAGE VISITS REPORT 8/1/2003	REGION/SUPERVISOR/EMPLOYEE AA	M	BALTCO	CHMBERS, LISA RADICS, FRANK SUPERVISOR TOTAL/AVGS BALT CO TOTAL/AVGS	COMPANY TOTAL/AVGS		FIG 37/

FIG. 37(d)



									3	37/	62												
CREDIBLE WIRELESS		3818	FILTER		VIEW VISIT	VIEW	VIEW	VIEW	OVIEW O	O VIEW	OVIEW !	い <u>VIEW</u>	い <u>VIEW</u>	VIEW	WIEW	O VIEW	WIEW	ら VIEW	O VIEW	い VIEW		3840	
CRE		3816			LENGTH	2 40 MIN	2/12/2002 42 MIN	2/13/2002 27 MIN	2 78 MIN	2/26/2002 47 MIN	2/27/2002 41 MIN	2/11/2002 38 MIN	12 30 MIN	12 21 MIN	2/21/2002 63 MIN	2/25/2002 39 MIN	2 33 MIIN	2/28/2002 66 MIN	2/29/2002 28 MIN	2/21/2002 62 MIN		3838	38
!	MI		ATE:		DATE	2/11/2002			2/25/2002				2/12/2002	2/13/2002			2/27/2002				\mathcal{I}		FIG. 38
	ECREDIBLEHOMECARE TM	14] ▼ END DATE:	3834	STATUS	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED		3836	14
	EDIBLEH	3814)	TYPE	VISIT	VISIT (VISIT	VISIT	VISIT	VISIT	VISIT	VISIT	VISIT	VISIT	VISIT	VISIT	VISIT	VISIT	VISIT			
			START DATE:	3832	EMP NAME:																		
	EEDBA(3812	∑ ST/	3830							1					ŀ						UMBER V TO RE	
	LANNER ADMIN BILLING FEEDBACK	`	ALL	3828	CLIENT NAME:																	INDICATES TOTAL NUMBER	SUBMITTED
	ADMIN B	.3810	EGION:	~3826 <u>~</u>	CO-PAY	%	%	%	9	\$3	\$3	\$3	\$3	\$3	\$3.72	\$3	\$3	\$3.72			\$28.44	INDICATE OF SERVI	S
	NNER) }	•		RATE	\$20	\$20	\$50	\$05	2 90	\$20	\$20	\$20	\$20	\$62	\$20	\$20	2 62	_	3824	969\$	\prod	
	L PLA	ATCH	ابز		CPT CODE	₹	<u>4</u> Θ	Δ <u>1</u> 4	342 O	Ξ 4	Ω 14: Θ	Δ <u>14</u>	<u>4</u> Θ	<u>14</u>	342 O	Δ <u>14</u>	<u>14</u>	342 O	<i>,</i>	3822			
	SONNE	S FOR B	TYPE: AI		5	W9641	W9541	W9541	W9542	,6M	W9541	W9541	,6M	W9541	W9542	W9.	W9541	W9542)			OR BAT	
	CLIENTS PERSONNEL PI	TISIV C			PAYMENT														NED-			FILEF	
	١	REVIEW SELECTED VISITS FOR BATCI	TOTAL VISITS (16)		SUBMIT P.	>	>	>	>		D	>		\supset	D		>	>	-COMBINED	×	13	GENERATE TEXT FILE FOR BATCH	
$\left(\bigvee \right)$ 3805	LOGIN	REVIEW	\TOTAL V		S #	(175105	175407	175042	176245	176367	178740	175014	175464	175740	177471	178307	178631	170802	178911	(177545	91	GENER	/ 3820
3													_										(1)



		,									38	/62)
CREDIBLE WIRELESS		3914	FILTER		7	DELETED	11/02/02	10/04/02	12/01/02	$\downarrow \sim$	3944		
CRE		3912			REGION	# FILES	MOT	ANN	MOT	\downarrow	3942		
	(E TM		(TE:		CX	S EDIT#	IED 1548	ED 4859	BATCHED 8652	\uparrow	3940		
	OMECAF		SEND DATE:			R STATU	BATCHED	BATCHED		\uparrow	3938		
	ECREDIBLEHOMECARE TM	3910				SUBSCRIBE	WEBB	WEBB	CHAMBERS	_	3936		
			START DATE:			CHARGES CHARGES BALANCES SUBSCRIBER STATUS	\$10237	\$498	\$29933		3934 3		
	FEEDBACK	3905	STA		PAID	CHARGES	%	S	0\$ *	_	3932 39		
	BILLING		OPEN -		CURRENT PAID	CHARGES	\$10237	\$498	\$29933	_	3930 35		FIG. 39
	ADMIN		JS: [ALI		MUP	CHARGES	\$10237	\$498	\$29933	_	3928 3		H
	LOGIN CLIENTS PERSONNEL PLANNER ADMIN		EDIT BATCHED CLAIMS 3920 3922 3924 STATUS: [-ALL OPEN		TOTAL	CHARGES	\$10237	\$498	\$29933	^	3926		
	NEL PL		3972 3	, (; ; (INIT# CUR# PAID# TOTAL	SACS	0	0	0				
	PERSON		S 3920	} } }	I# CUR#	SS SVCS	104 104	∞	475				
	ENTS 1		CLAIM		N	TED SV(8 V	475				
	N CLI		SATCHEI	3918		ID DATE SUBMITTED SVCS SVCS	71 3/11/02 2:46 PM	73 3/11/02 6:00 PM	.75 4/3/02 1:30 PM				
			EDIT	(4.)		(ID DA)) 71 3/11	() 73 3/11	(75 4/3/		3916		



SSE]			2	AFPLY	CHECK	MARKS	TOALL	USE ANY	OF	THESE		39.	/62	2					
CREDIBLE WIRELESS				EX CODES PAID REICT PEND RESUB							RESUB								=	· _	4030
											PEND								-	`	4028
;				REICT							REICT								<u> </u>	`	4026
	RE TM		4022	PAID PAID	<u></u>						PAID								<u> </u>	· _	4024
	ECREDIBLEHOMECARE TM		94	CODES																	4
	3LEHC		7	9																	02
	REDI		5:56 PN	MOUNT 40	\bigcap							П				П				/	4020
:			DATE BATCHED: 4/3/2002 6:06:56 PM	CPT CODE CHARGE CO-PAY PAID AMOUNT 4014 4016 CONTROL # 1795 4018 402	0	0	0	0	0	0		0	0	0	0	0	0	0	S S	BALANCE: \$613.68	FIG. 40
	DBAC		D: 4/3/2	0-PAY							L#: 1494	\$3.72	~	~	\$3.72				\$22.44	ALANCE	JG.
	田田		TCHE	CHARGE CO-PAY	S	\$		£ €	8	8	ROL#:			\$3			_ ₩	\$3	\$	B/	Ц
	CLIENTS PERSONNEL PLANNER ADMIN BILLING FEEDBACK		ATE BA	E CHAR	\$50.00	\$50.00	\$62.00	\$50.00	\$50.00	\$50.00	CONTRO	\$62.00	\$50.00	\$50.00	\$65.00	\$60.00	\$55.00	\$50.00	\$704		
	MIN		Ω	PT CODE ((W9641	W9541	W9541	W9542	W9541	W9541		W9541	W9541	W9541	W9542	W9541	W9541	W9542			4016
	A AD			~			≥	*	≱	≥	8	≱			≱	*	≽	M	8	513.68	
	NNE			7 LENC 3300 47		IN 4012		_ Z	 Z	N	085 20	(N	N 4017		S S		 Z	N	CES: 1	NT: \$	
	L PL/			VISIT TYPE VISIT LENGTH	42 MIN	10 27 MIN	78 MIN	47 MIN	41 MIN	38 MIN,	MEDICAID#: 673 3085 2000	21 MIN	110 63 MIN	39 MIN	33 MIN	NIW 99	28 MIN	62 MIN	TOTAL SERVICES: 13	AMOUNT: \$613.68	
	ONNE	IMS		IT TYPI		3 ,				T)	CAID	_	_ _ 4		7		<u></u>		OTAL!	HECK	
	PERS	CLA		VISI		VISIT	VIST	VIST	VISIT	VISIT		VISIT	ĭ	4008 CHECK							
	NTS	RECONCILE BATCHED CLAIMS	S: (13)	ID VISIT DATE 4004	671 2/12/2002 7:25:00 PM	670 2/13/2002 4:38:00 PM	689 2/25/2002 5:25:00 PM	688 2/26/2002 8:25:00 PM	667 2/27/2002 7:42:00 PM	656 2/11/2002 7:45:00 PM		678 2/13/2002 7:25:00 AM	677 2/21/2002 8:25:00 AM	678 2/25/2002 2:40:00 PM	676 2/27/2002 1:50:00 PM	:00 PM	:00 PM	:00 PM	1	4	S)
	CLE	E BA	CORD	DATE	02 7:25	02 4:38	02 5:25	02 8:25	02 7:42	02 7:45		02 7:25	02 8:25	02 2:40	02 1:50	02 2:00	02 2:10	02 3:25	1		CLAIN
$\langle \langle $	NIDOI	ONCI	CLAIM RECORDS: (13)	D VISIT	2/12/2(2/13/20	2/25/2(2/26/2()ZILZIZ	2/11/20	PETE DOE	2/13/20	2/21/20	2/22/2()2/12/1	674 2/28/2002 2:00:00 PM	673 2/29/2002 2:10:00 PM	672 2/21/2002 3:25:00 PM	TOTALS:		UPDATE CLAIMS
4002	<u> </u>	_ REC			(671	0/9	689	889 	199	959)	PET	8 <i>L9</i> J	<i>LL</i> 9	8/9	9/9 V	674	673	100	4006		B
-																			-		



LINKS	UT of HELP			- 4108) ERASE DATE) DETAILS	E CLEAR ALL YVIEW	CLEAR ALL	E > CLEAR ALL > VVIEW	E CLEAR ALL VYIEW	() VIEW	E CLEAR ALL QVIEW		4124 4126	CONCOLEADO
	\$\text{\$\ext{\$\text{\$\}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}	ERS USERS	O 1:15:05 PM EST		DOMAIN) REMOVE	DEMO X DELETE	TEST X DELETE	DAVID XX DELETE	3 × DELETE	MASTER	OHIOCSS X DELETE		4120 4122	
& 2 0 8	4104	CONFIG PARTNERS	CD MONDAY, MAY 26, 2003 (C	$\overline{\Lambda}$ Z ALL 4106)0 (0907	ADD GRAPHIC DE	ADD GRAPHIC TE	ADD GRAPHIC S D/	ADD GRAPHIC GG	ADD GRAPHIC M.	ADD GRAPHIC OF	`	4118	
	4102	FORMS	AGNON EZEL	HIIKLMNOPQRSTUVWXYZ ALL	PARTNER ID)	81	16	38	27	1	37		4114 4116	
LS HELP OSEND			CREDIBLE WIRELESS	HIJKLMO	CURRENT	SWITCH	SWITCH	SWITCH \	SWITCH	SWITCH	SWITCH	`	14	
FILE EDIT VIEW FAVORITES TOOLS Second Se	MOBILEFORM™	>>> CONSOLE <<<	MOBILEFORM CONSOLE POWERED BY CR	PARTNER LIST ABCDEEGE SHOWING 1 TO 6 OF 6.	(# PARTNER NAME	1 CREDIBLE WIRELESS - DEMO	2 CREDIBLE WIRELESS	3 DAVE CENTER2	4 GO GETTERS TEST	5 MASTER FORMS	6 OHIO CSS		ADD NEW 4112	



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	rinks *			<u> </u>		S									1	\dashv	7.0
		\$\triangle \triangle \tri	ST			ER ID=XXXXXXXXX;PASSWORD=				FIELDS (DEFAULT 2000)	BEFORE HAVING TO LOG BACK IN	E. S TO.	(IE. CREDIBLECARE, COM)				ADJUST APP SETTINGS
	₩ @ \	FORMS CONFIG PARTNERS USERS	© MONDAY, MAY 26, 2003 O 1:15:05 PM EST			NITIAL CATALOG=EHOMECARETRIAL 18;DATA SOURCE=63,999,99,11276;USER ID=XXXXXXXXXX,PASSWORD=999	S.COM	LABEL FOR CHECKBOX ON BILLING SCREEN (COTHER APY)	LABEL FOR RECIPIENT ON BILLING SCREEN (RECIPIENT:)	MAXIMUM LENGTH OF THE CLIENT NOTES OPTIONAL BUTTON FIELDS (DEFAULT 2000)	MAXIMUM LENGTH OF TIME A PALM USER CAN EXIT THE APP BEFORE HAVING TO LOG BACK IN. EWIDET ESS COT	EMAIL ADDRESSES TO BCC ALL MESSAGES TO	DOMAIN OF FROM ADDRESS FOR EMAILS (IE. CREDIBLECARE.COM)	FROM: EMAIL ADDRESS FOR EFAX SENDS.		IS THIS CLIENT FOR AN E	DOES IND CLIENT USE
TOOLS HELP (SEND)	p & @ @ B · @		CREDIBLE WIRELESS	CREDIBLE WIRELESS - DEMO	DEMO	اكا	HTTP://DEMO.CREDIBLEWIRELESS.COM	COTHERAPY		2000 MAXIMUM LENGT	TEST@CREDIRI EWIDE! ESS COI		CW:COM			EHOMECARE LS FLAG	בווסודים בי השביו בשנים בי הנוסודים בי המוסודים בי המוסודים בי המוסודים בי המוסודים בי המוסודים בי המוסודים בי
(æ)partner view - Microsoft internet explorer File Edit view Favorites 1001.s Help (⊘Send	(• • • • • • • • • • • • • • • • • • •	MOBILEFORM.	MOBILEFORM CONSOLE POWERED BY	COMPANY NAME: COMPANY RANNER I ARFI		- PARTNER DB STRING (AUTO):	PARTNER URL (AUTO):	4212 J. TIME ZONE: 4214 J. BILLING CHECKBOX LABEL:	4216 - RECIPIENT LABEL:	4218 - MAX NOTES SIZE:	4220 J MAX REENTER TIME: 4222 J OFFICE EMAII ADDRESS:		DOMAIN NAME:	FAX FROM: ADDRESS:	PARTNER OPTIONS	E	DONE
				4202		4208	4210	4212 ~ 4214 ~	4216	4218	4220 ~		4226	4779 277			

FIG. 42

1



43/62 THE BUG REAPER LINKS 🖨 BEST OF THE WEB 🖨 CHANNEL GUIDE 🖨 CUSTOMIZE LINKS 🖨 FREE HOTMAIL 🖨 INTERNET EXPLORER NEWS 🖨 INTERNET START 碞 WINDOWS 🤭 S T LINKS ANSWER FORMAT: SELECT A FORMAT | V ORDER: [4 | V | ADD UPDATE CATEGORY 4414 O INTERNET X(2)(1) X(2)(1) X(2)(1) 4412 LOGOFF <u>\$</u> -- TOP LEVEL CATEGORY --ADVANCED ADDRESS () HTTP- STOP | LEHOMECARE.WS:5678/CATEGORY EDIT.ASP PEDIT=TRUB&CAT ID=1 DESCRIPTION: | **BUILD FORMS** ADD NEW QUESTION BY ENTERING THE QUESTION TEXT, FORMAT AND ORDER. ORDER: 4418 4410 <u>≥</u> PUSH BUTTON DROPDOWN TEXT BOX REPORTS FORMAT PALM REVIEW -- TOP LEVEL CATEGORY -- | V 4406 4424 CATEGORY EDIT - MICROSOFT INTERNET EXPLORER FILE EDIT VIEW FAVORITES TOOLS HELP SEND **EMPLOYEES** RETURN TO FORM LIST 4402 4416 CUSTOMERS INSPECTION WHAT COLOR IS THE GRASS? <u>【</u>] WHAT COLOR IS THE SKY? ⊙ ⊗ EXISTING QUESTIONS: CATEGORY NAME: WHAT TIME IS IT? EDIT CATEGORY: SERVICE QUEUE PLACE UNDER: CATEGORY EDIT QUESTION: 仓 OUESTION

FIG. 44



			PALM OS EMULATOR DAILY SCHEDULE HANSEL DOE 10:05 AM GEPETO DOE 11:05 AM CHRIS DOE 1:25 PM GUNSCHEDULED ADMINTIME (ADD UNSCHEDULED ADMINTIME) (S) (S) (S) (S) (S)
FIG. 45(a)-1	FIG. 45(a)-2 FIG. 45(a)-3	FIG. 45(a)	PALM OS EMULATOR SAVING CONSUMERS INFO OK CONSUMER(S) OK OK OK OK OK OK OK OK OK O
			PALM OS EMULATOR MASTERFORMS ECREDIBLEHOMECARE MOBILE FORM SUBMIT WOBILE FORM SUBMIT (SUBMIT) (A) (A) (B) (C) (C) (C) (C) (C) (C) (C

FIG. 45(a)-1



11111				1
PALM OS EMULATOR	TOTAL BYTES READ=59645	CATEGORIES PROCESSED: 25 QUESTION PROCESSED: 147	INFO Q INTERVIEW SUCCESFULLY DOWNLOADED. OK	
				\
PALM OS EMULATOR	TOTAL BYTES READ=59645	CATEGORIES PROCESSED: 25 QUESTION PROCESSED: 147	PROCESSING INTERVIEW FILE, THIS MAY TAKE UP TO A FEW MINUTES.	
PALM OS EMULATOR	DAILY SCHEDULE	HANSEL DOE 10:05 AM GEPETO DOE 11:05 AM CHRIS DOE 1:25 PM	CONFIRM O YOU MUST DOWNLOAD AN INTERVIEW TEMPLATE BEFORE STARTING, WOULD YOU LIKE TO DOWNLOAD AN INTERVIEW NOW?	

FIG. 45(a)-2



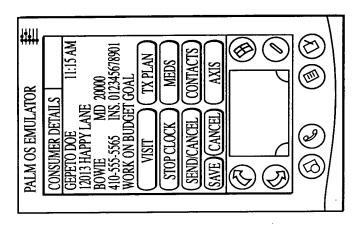


FIG. 45(a)-3



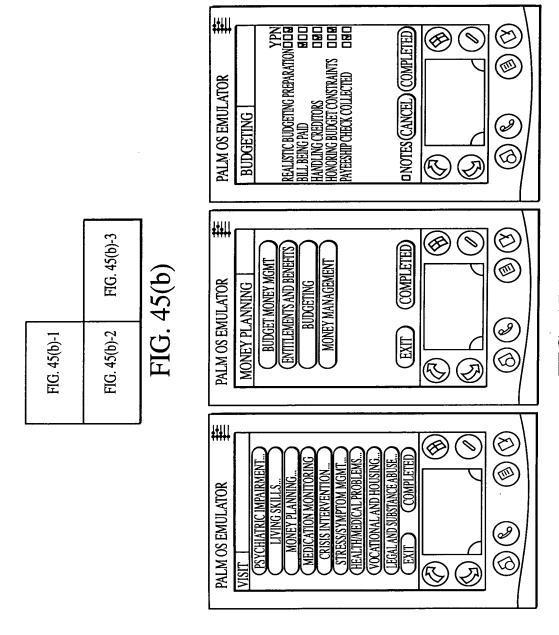


FIG. 45(b)-1



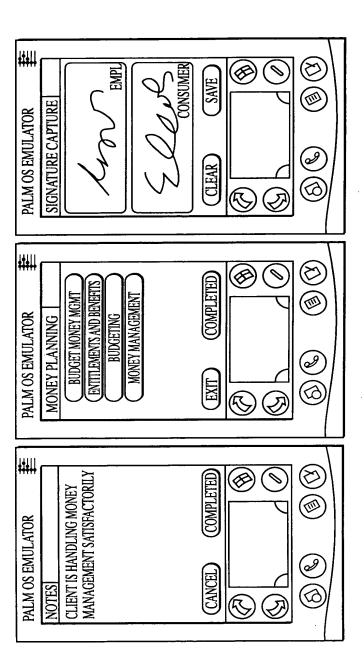


FIG. 45(b)-2



_		-								$\overline{}$
PALM OS EMULATOR	CONSUMER DETAILS 11-15 AM	APPY LANE	5565 INS. ON BUDGET	CONFIRM	DO YOU WISH TO SEND THIS SERVICE NOW?	(M) (S)		() P	(D) (B) (B) (C)	
PALM 0	CONSUM	12013 HA	410-555-5565 WORK ON BI			(A)	₿	$\overline{\mathcal{S}}$	(3)	

FIG. 45(b)-3



FIG. 45(c)

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FIG. 45(d)-1	FIG. 45(d)-2
	N.

FIG. 45(d)

PALM OS EMULATOR	E
CONSUMER DETAILS X 🗢	
GEPETO DOE 11:15 A 12013 HAPPY LANE	AM
BOWIE MD 20000	
410-555-5565 INS. 0123456789 WORK ON BUDGET GOAL	¹⁰¹
VISIT TX PLAN	
STOP CLOCK MEDS	
(BEGIN/CANCEL) (CONTACTS	<u>၍</u>
(SAVE & CANCEL) (AXIS	
	8
	2
	(A)

PALM OS EMULATOR
SEND EMAIL
SEND TO: OPTIONAL
POSITION:
SUBJECT:
LATE
MESSAGE:
RUNNING LATE FOR SMITH APPT.
CANCEL SEND
CAINCEL (SEND)

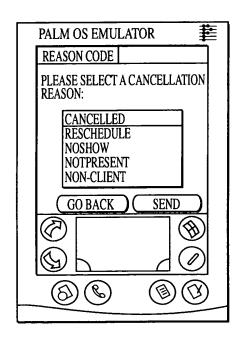


FIG. 45(d)-1



PALM OS EMULATOR	
MAPQUEST DIRECTIONS	
ENTER THE ADDRESS OF YOUR	
CURRENT LOCATION	
STREET ADDRESS: OPTIONAL	
ENTER ZIP CODE OR CITY AND STATE: ZIP CODE: CITY: STATE: CANCEL SEND	
CANCEL SEND	
<u>(8) (8) (8) (8) (8) (8) (8) (8) (8) (8) </u>	٠

Г	PALM O	S EMUL	ATOR	#	
	AXIS				
	AXIS 1:		BIPOLAR I	, DEP,	
	AXIS 2:		ERSONALI	TY	
	AXIS 3:	DISORD 360.42 -	ER NOS RI IND		
			ENSIVE E	YE .	
	AXIS 4: AXIS 5:				
	AAIS 3:			_	
			(_OK	<u> </u>	
				(18)	
	(S)	<u> </u>		0	
	(B)	<i>®</i>	1	(3))
1					

FIG. 45(d)-2



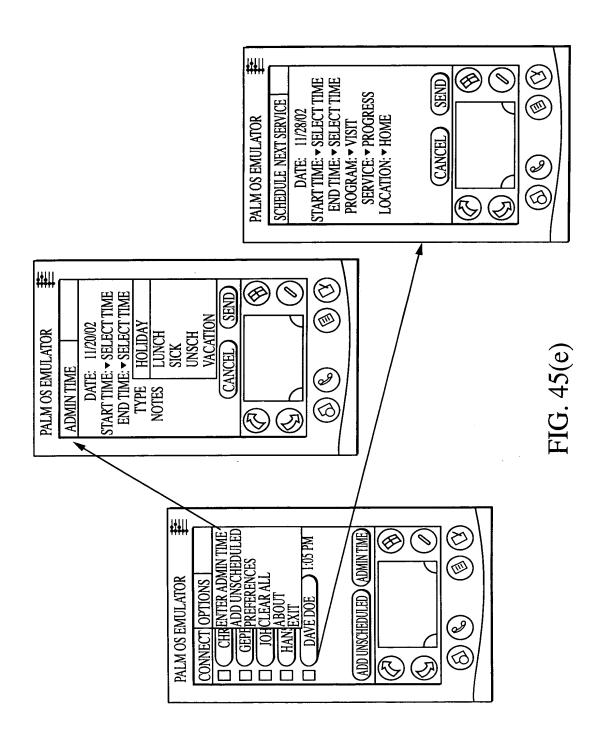


FIG. 45(f)

FIG. 45(f)-2

FIG. 45(f)-1



PALM OS EMULATOR

UNSCHEDULED CONSUMER

1881 BUFFY BROWN
2092 MIKE DOE
5426 JOHN BROWN
5263 JILL BLACK
4251 MARY DOE
ADDRESS:
DOB:
SSN:
PROGRAM:- SELECT PROGRAM
SERVICE:- SELECT PROGRAM
SERVICE:- SELECT SERVICE TYPE
(CANCEL) OK)

(S) (S) (S) (S) (S)

(X) (图) PROGRAM: • SELECT PROGRAM SERVICE: • SELECT SERVICE TYPE Ø ▼ SELECT DATA REPORT UNSCHEDULED CONSUMER PALM OS EMULATOR CANCEL 9 (d) NAME: ID #: PHONE: ADDRESS: DOB: CHR ENTER ADMIN TIME
ADD UNSCHEDULED
GEPH PREFERENCES
JOHCLEAR ALL
HAN ABOUT (A) (国) ADD UNSCHEDULED) (ADMIN TIME) PALM OS EMULATOR CONNECT OPTIONS 9 (<u>6</u>) Z)

FIG. 45(f)-1



###		
<u>چ</u>	PTIONS SCHEDULE DS PM INTERVIEW TIME DOE 1:35 AM L DOE 1:05 PM	
PALM OS EMULATOR	CT OPTIONS OAD SCHEDULE OAD INTERVIEW DMIN TIME OHN DOE TANSEL DOE INTERVIEW OAVE DOE INT	\simeq \parallel
M OS EN	HANS DAV	ADD UNICHEDULED ADD CONCHEDULED ADD CONCHED ADD CONCHEDULED ADD CONCHEDULED ADD CONCHEDULED ADD CONCHE
PAL		3 6 9 9 P

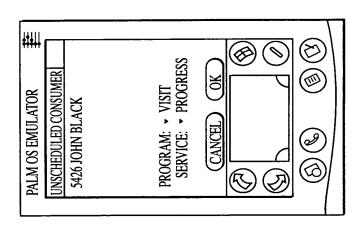


FIG. 45(f)-2



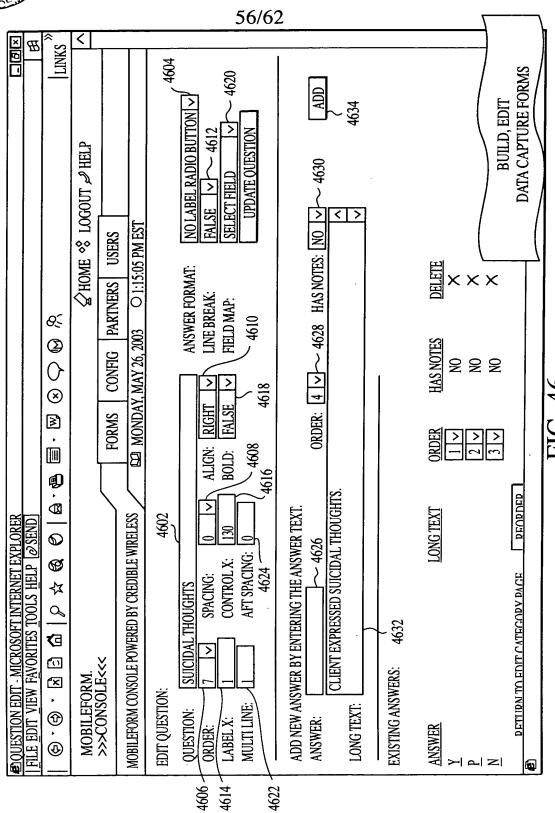


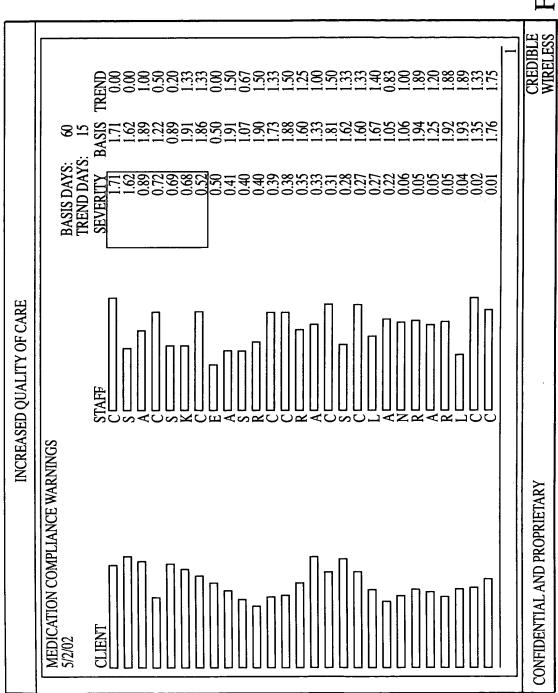
FIG. 46



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COLUMN TO CHE TITLE TO COLUMN TO COL	MICKOSOFI INTERNET EAFLORER	
FILE EDIT VIEW FAVORITES TOOLS HELP SEND	HELP (@SEND)	
ODRESS @ HTTP://EHCDB1.EHOMECA	C VET	ILINKS 4 & GO
EST OF THE WEB @ CHANNE	LINKS @ BEST OF THE WEB @ CHANNEL GUIDE @ CUSTOMIZE LINKS @ FREE HOTMAIL @ INTERNET EXPLORER NEWS @ INTERNET START @ WINDOWS	ORER NEWS @ INTERNET START @ WINDOWS >>
SET UP AND CONFIGURATION		THE BUG REAPER
IERS 4720	EMPLOYEES REPORTS BUILD FORMS ADVANCED A772 A774 A778 A778	<u>LOGOFF</u>
	THE BUG REAPER ~ 4702	
COMPANY LOGO	/IMAGES/BR_LOGO.GIF ~ 4704	
COLOR SCHEME	BLACK AND PERIWINKLE ~ 4706	
CUSTOMER LIST?	ACTIVATED ~ 4708	
SCHEDULING MODULE?	ACTIVATED ~ 4710	
PARTS AND LABOR MODULE?	ACTIVATED ~ 4712	
EXTENDED TIME TRACKING?	ACTIVATED ~ 4714	
LABELS	CUSOTMER: CUSTOMER SERVICE ENCOUNTER: TREATMENT EMPLOYEE: BUG REMOVAL ARTIST 4716	
		O INTERNET

FIG. 47





ڮ	, TE	2000					59	9/62						FIG. 48(b)
		PROGRAM	09 • FAX 410.519.1208	2/5/2001 4:10:00 PM 2/5/2001 4:58:00 PM	TIME OUT: 2/5/2001 4:32:00 PM	COMMENTS:	COMMENTS:	COMMENTS:	COMMENTS:	COMMENTS:	COMMENTS:	COMMENTS:		CREDIBLE FI
	REPLICATE OLD "PAPERWORK"	CARE CONNECTION, INC PSYCHIATRIC REHABILITATION PROGRAM OFF-SITE DAILY SERVICE RECORD AND CONTACT SHEET OFF-SITE REHABILITATION PROVIDED	1215 ANNAPOLIS ROAD • SUITE 202 • ODENTON, MD 21113 • TEL 410.519.1209 • FAX 410.519.1208	JOHN DOE TIME IN: 873878277 TIME OUT: FRANK RADICS	TIME IN: 2/5/2001 4:31:00 PM			ABLE TO EXPRESS THOUGHTS AND FEELINGS TO: ABLE TO EXPRESS WANTS AND NEEDS TO:			AWARENESS OF		ANXIOUS, COOPERATIVE, GUARDED APPROPRIATE TO CONTEXT/THINKING NORMAL DECREASED THOUGHT FLOW APPROPRIATE	ARY
		CARE CONNECT OFF-SITE DAILY OFF-SITE REHAM	1215 ANNAPOLIS F	MEMBER NAME: INSURANCE ID: STAFF NAME: REVIEWER COMMENT:	B2 COMMUNITY LIVING SKILLS	LINKAGE TO RESOURCES	RECREATION	COMMUNICATION SKILLS	ENTITICEMENTS AND BENIFITS	DEVELOPMENT OF SUPPORT NETWORK	COMMUNITY SAFETY	SOCIAL SKILLS	CLIENT BEHAVIOR AND REPORT ATTITUDE MOOD: AFFECT: PERCEPTION: THOUGHT FLOW: THOUGHT CONTENT:	CONFIDENTIAL AND PROPRIETARY

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Ž,	Carrina City

	SIGNATURES "ATTACHED"	
NETWORK:		
COMMUNITY SAFETY	AWARENESS OF CAR SAFETY:	COMMENTS:
SOCIAL SKILLS	APPROPRIATE INTERACTIONS WITH:	COMMENTS:
CLIENT BEHAVIOR AND REPORT ATTITUDE MOOD: AFFECT: PERCEPTION: THOUGHT FLOW: THOUGHT CONTENT:	RT ANXIOUS, COOPERATIVE, GUARDED APPROPRIATE TO CONTEXT/THINKING NORMAL DECREASED THOUGHT FLOW APPROPRIATE	TIVE, GUARDED INTEXT/THINKING HT FLOW
B3 MEDICATION MONITORING	TIME IN: 2/5/2001 4:11:00 PM	00 PM TIME OUT: 2/5/2001 4:30:00 PM
GENERAL	TAKING PRESCRIBED MEDS: Y	COMMENTS: PUT CLIENTS PILLS IN BOX FOR THE WEEK.
CLIENT BEHAVIOR AND REPORT ATTITUDE MOOD: AFFECT: PERCEPTION:		TVE VTEXT/THINKING
THOUGHT CONTENT:	APPROPRIATE	
f. Radics	John Doe	
STAFF SIGNATURE	CLIENT SIGNATURE	Indu E. Tunen.
	APPRC	SUPERVISOR'S SIGNATURE APPROVED BY SONDRA TRANEN ON 2/8/2001 4:15:58 PM
CONFIDENTIAL AND PROPR	D PROPRIETARY	CREDIBLE WIRELESS

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	CREDIBLE WIRELESS	ECREDIBLEHOMECARE TM	(NEXT ►) FRI 10/5/2001 SAT 10/6/2001	DE CANCELLED) ¤ 9:00 AM	PL (SCHEDIII ED) H	10:00 AM	SEL (SCHEDULED) 🗗 12:30 PM	M (SCHEDULED) 🗗 1:00 PM	KL (SCHEDULED) 🗗	2:00 PM SI A	(SCHEDULED) ロ 3:00 PM		STATUS VISIT TYPE SCHEDULED CLIENT VISIT	ADD PLAN	CREDIBLE WIRELESS
EASILY VIEWED WEEKLY SCHEDULE		LOGIN CLIENTS PERSONNEL PLANNER ADMIN	SUN 9/30/2001 MON 10/1/2001 TUE 10/2/2001 WED 10/3/2001 THU 10/4/2001	COMPLETE) (COMPLETE) (RESCHEDULE) IN: 9:01 AM II 4:00 PM	(SCHEDULED)	DE COMPIETE (COMPIETE)	IN: 9:31 AM (= 1) OUT: 11:34 AM (9:30 AM	PL SEL SEL SEL SEL SEL SEL SEL SEL SEL SE	1:30 PM	BIL (COMPLETE) (COMPLETE) (COMPLETE) (COMPLETE) IN: 2:16 PM CI IN: 1:30 PM CI IN: 3:00 PM CI OUT: 3:59 PM OUT: 2:03 PM	Z:15 PM	ADD TO SCHEDULE:	DAY ASSIGNED CLIENT OTHER CLIENT (ID#) SCHEDULED TIME POSITION STATUS SUN [•] SELECT CLIENT [•] NONE •] NEXT [•] SCHEDI	PLAN NOTES:	CONFIDENTIAL AND PROPRIETARY

FIG. 48(d)

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B	NOV 1 7 2003
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PAYROLL REPORT: FROM 8 HOURS TO
NA AN EMPLOYEE'S NAME TO VIEW DETAILED TIME PUNCHES ON AN EMPLOYEE'S NAME TO VIEW DETAILED TIME PUNCHES ON AN EMPLOYEE'S NAME TO VIEW DETAILED TIME PUNCHES AN AN EMPLOYEE'S NAME TO VIEW DETAILED TIME PUNCHES AN AN EMPLOYEE'S NAME TO VIEW DETAILED TIME PUNCHES AN AN EMPLOYEE'S NAME TO VIEW DETAILED TIME PUNCHES AN AN EMPLOYEE'S NAME TO VIEW DETAILED TIME PUNCHES AN AN EMPLOYEE'S NAME TO VIEW DETAILED TIME PUNCHES AN AN EMPLOYEE'S NAME TO VIEW DETAILED TIME PUNCHES AND AN EMPLOYEE'S NAME TO VIEW AND AN EMPLOYEE'S NAME TO VIEW AND
APPRVD ADMIN 0.22 CLIENTVISIT 0.88 1.10
NOW 10/b
APPRVD ADMIN 8.00 CLIENTVISIT 0.00 8.00
NOW IO/b
APPRVD ADMIN 1.45 CLIENTVISIT 6.82 8.27
NOW 10/b
APPRVD ADMIN 1.62 CLIENTVISIT 6.33 NON-BILLABLE 0.00
CONFIDENTIAL AND PROPRIETARY